

Same Day Crowns

Endodontics

Full Family Care

Dental Client On Hold Script Development

Tel: 1-888-321-8477 Fax: 1-888-321-0329

Advanced Technology

Cosmetic Dentistry

Periodontics

Welcome to our OnHold.com family! We look forward to serving you!

Please email your completed form to production@onhold.com or fax to 1-888-321-0329.

Business Name (as you prefer it referenced in your script):

Business Hours (if you would like them included in your script):

Website Address:

Script Contact (to discuss content & approval):

Email Address:

Phone:

The following are suggested topics we can feature in your script. Please check all that apply to your practice:

Sedation Dentistry

Laser Dentistry

Online Forms & Website

Clear Braces

Implants

Pediatric Dentistry

Please list a few additional specific products or services you would you like to promote on hold. For example, smile makeovers, sports and sleep apnea appliances, spa services, preventive and emergency care, doctor bios & credentials, etc.

Financing Options

Special Needs Dentistry

Orthodontics



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| What features of your staff and practice would you like for us to emphasize? For example, education, background, community involvement, experience, specialties. |
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| Any special requests for your production? |
| |
| If you have marketing materials you would like us to review for inclusion in your script, please include them with this form. |
| How will your custom audio play on hold? On Hold Player Upload to Phone System/Service Name of System/Service: |

Once your script draft is written, your production coordinator will email it to you for review and any needed changes prior to your approval. We will also work with you to design the complete audio image you would like to create for your callers, including your choice of voice talent and music. We invite you to visit our <u>voice and music library</u> to preview our voice talent and background music selections. Your production coordinator can make suggestions based on the overall feel and tone of your messaging.

Please reach out to us at 1-888-321-8477 if you have any questions or need assistance.

Not Sure (Not to worry – we can help.)

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